

BSB50420 Diploma of Leadership & Management

Course Units

UNIT CODE	UNIT
BSBPEF502	Develop and use emotional intelligence
BSBLDR523	Lead and manage effective workplace relationships
BSBCMM511	Communicate with influence
BSBTWK502	Manage team effectiveness
BSBPEF501	Manage personal and professional development
BSBSTR501	Establish innovative work environments
BSBSTR502	Facilitate continuous improvement
BSBOPS505	Manage organisational customer service
BSBOPS502	Manage business operational plans
BSBHRM524	Coordinate workforce plan implementation
BSBCRT411	Apply critical thinking to work practices
BSBCRT511	Develop critical thinking in others